



Complaint date: / /

Date the error was detected: / /

Please fill in all items. The claimed product must be shipped in the unaltered state.

COMPLAINT FORM

CUSTOMER DATA

Name and surname

.....

Current shipping address

.....

Contact telephone number

.....

E-mail

.....

INFORMATION ABOUT PRODUCT

Order number

.....

Product name

.....

Product ID

.....

Invoice number

.....

ERROR / DAMAGE DESCRIPTION

.....

.....

.....

.....

.....

HOW IT HAPPENED

during use other

REQUIRED METHOD OF RESOLVING A COMPLAINT

repair exchange for a new product cash refund other

Please send the product together with the completed complaint form to the address: 3amRecords s.r.o. , Framborská 12, 01001 Žilina. For security reasons, please send the package RECOMMENDED (with proof of shipment) or by courier service. If you have any within the complaints questions, please contact our customer support at +421 903 242 008

COMPLAINT SOLUTION (to be filled in by 3amRecords s.r.o.)

.....

.....

.....

.....